

BEST PRACTICES TO GUIDE AND MAXIMISE YOUR PATIENT CONSULTATION

Front desk

Patient name _____ Phone _____

Date consultation appointment booked _____

Consultation date _____ Time _____

THE CRITICAL QUESTIONS

CoolSculpting® specialist

1. How did you hear about the CoolSculpting® procedure?

2. How did you hear about the practice?

3. What made you interested in the CoolSculpting® procedure?

4. What body area is troubling you the most?

5. Is there something special that you are trying to get ready for?

6. If there is a special event, what is the date?

Questions that arise on pricing: If a patient inquires on the phone or email about cost of the procedure, inform the patient that it is difficult to provide an estimate over the phone. Let the patient know that a CoolSculpting® team member will perform a customised assessment during the patient consultation and move forward towards scheduling a consultation.

Adverse events should be reported. Reporting forms and information can be found at <https://yellowcard.mhra.gov.uk/>
Adverse events should also be reported to Allergan Ltd. UK_Medinfo@allergan.com or 01628 494026.